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**Employer Shared Responsibility reporting has been a disaster for most companies this year. Who did you use for ESR Service Reporting and what is your feedback regarding their service?**

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We used Paychex and it has been a horrible experience. Our reports never came back right, even when we made corrections. As of last week they submitted our report to the IRS without our knowledge. We have no idea what information was shared. I have reached out to their customer service team to get my questions answered and I'm not getting any answers. Very, very disappointed in their service and will probably switch payroll providers.

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Not applicable since we are under 50 employees.

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We used our insurance provider.

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We used the services of our benefits broker, Frett Barrington, and things went very smoothly for us once I was clear what was expected from us. They provided a spreadsheet to us for collecting the necessary information and then at year end they compiled our results and produced the necessary documentation for us to submit to the IRS. All in all very satisfied with this service.

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We use Paylocity, but adding the ACA module was expensive and I'm not sure the reports were totally accurate. The way their pricing structure was....you had two choices. But if you didn't sign up for the "supreme (more expensive)" module, you were pretty much on your own in figuring out how to set up the system and ultimately entering your data to populate the forms. I have to think there are other payroll services out there that are less expensive and easier to use, but we have a 10 year history with Paylocity...and we all know what happens to your data if you make a payroll provider switch!

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We used PayChex and it was a disaster! It took forever to get the first report back and when we did, it was completely wrong. It showed we had only four months of compliance, when we were in compliance the entire year. When we tried to work with them on getting it corrected, it took us a full week to get any kind of response and that response wasn't helpful at all. Finally, we worked with our health insurance broker to help facilitate a call with PayChex and they gave us instructions on how to fix the report. We sent them the new documentation and the report was updated, but still wrong in the exact same way. We then reported that the report was still wrong, so they had us update the report again. We were told they would get back to us within 1 to 2 weeks. After two weeks, we reached back out and they said it would take 3 to 4 more weeks. After five weeks, we reached back out and they said that the report was going to be filed as is because there was going to be no penalties this year for mistakes on the report, but there were penalties for filing late. It was clear, they did not use the updated data we sent in and they were fine uploading a wrong report. It was possibly the worst customer service I have ever had to deal with on any level. It left me feeling like we were too small to worry about and since there were not penalties why worry about making it right. It was frustrating and left me wanting a new Payroll provider.

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We belong to the ADP PEO (Professional Employer Organization) so they handle that for us.

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We used Schenk, a medium sized public accounting firm, to help us with our ACA tax filings. We received quotes from several different companies, including ADP, to handle our ACA record keeping and ACA tax filing. They appeared to us to be too expensive for the work involved, so we did the record keeping ourselves, and then used Schenk to process and file the 1095 C forms. Schenk only cost us about 1,500 and this appeared to work for us.

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We used our payroll company, Paycor. They charge us a monthly fee based on the number of employee's ( approx \$60/mo) Plus charged us approx. \$175 to print the 1095C form for our employees that I passed those out with their W-2's and file the 1094C

It went pretty smoothly for us. We have a rep from Paycor who only deals with ACA and he held our hands through the whole process.

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We used our payroll company for the reporting. It went ok with them. I feel that some of the problems involved the fact that the government was not clear on guidelines and so it was a learning experience for everyone. I am expecting a smoother reporting for 2016, no matter who you use.

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